

# Iowa EASY Air Frequently Asked Questions

## FEE PAYMENT QUESTIONS

### **Q1. How do I pay the fees for the permit application?**

- A1. There are multiple choices for fee payment:
1. Online Checkout (Credit Card, Debit Card, or eCheck)
  2. Money Order
  3. Check

After choosing the online checkout payment method, and submitting the application, the user will be redirected to the State's Gov2Go payment platform through NIC Iowa. Upon completion of fee payment, the user will again be redirected back to Iowa EASY Air.

### **Q2. Are there any additional fees for paying online?**

- A2. There are processing fees associated with our new NIC payment portal in Iowa EASY Air. A service charge of \$1.50 will be applied for each credit/debit card and eCheck payment that covers the cost to use the NIC payment portal. The service fee does not apply to checks that are sent by mail. For credit/debit card payments, there is an additional 2.5% processing fee to cover charges assessed to the DNR by your credit/debit card issuer. These fees are not Air Quality Bureau fees.

### **Q3. If I want to mail a check or money order in, what do I submit with my payment?**

- A3. As you finish filling out the application, if you are using a Template or if you are a Minor Source, you will be asked to pay your fees when submitting the application. There's a link to the receipt for your submittal under "**Submittal -> Track Submissions -> View**". Print a copy of the submittal receipt and mail it in with the payment, or write the submittal ID number on the check or money order. Major sources (both Construction and Title V facilities) will be billed at the hourly rate following the review and approval process.

### **Q4. How secure is the online payment system?**

- A4. The DNR uses the NIC payment portal to process online payments made through Iowa EASY Air. This system meets all current industry standards for secure payments.

### **Q5. If I'm a TV facility, what happens in the payment step when I'm completing my application?**

- A5. There is no payment during the process of completing your Title V application. After you submit your application, the Air Quality Bureau will invoice you each quarter for expenses associated with the review of your application during the previous calendar quarter.