# Sharing innovative, measurable outreach successes

Jess Brown, DNR







## Successful outreach approaches

- Go beyond informing
- Move your audience to action
- Fit into a larger watershed plan
- Help you meet your project goals
- Often have measurable results
- Impact your project's participation, funding or perception







## Signs foster ownership



# Dan Bratrud, Burr Oak and Turtle Creeks:

 Seems to have given some folks a sense of ownership, which makes landowners more likely to install conservation practices that will protect "their creek."

Two landowners that commented about the signs to Dan have expressed interest in practices.





## Scoring a major article



#### Leah Sweely, Elk River:

- Look for special editions or sections
- Help reporters understand issues, explain how they affect the community
- Try tying in the watershed project to other timely news items
- Make follow-up calls to newspapers, radio stations and individual reporters you know enjoy covering outdoors, environmental or agricultural issues.







## A real take-home message

#### **Eric Palas, Ensign Hollow:**

- Water bottles with a banner containing project contact information
- An item people would keep
- Distributed during informational meetings and on-farm visits; encourages one-on-one conversations
- Resulted in follow-up calls from interested farmers

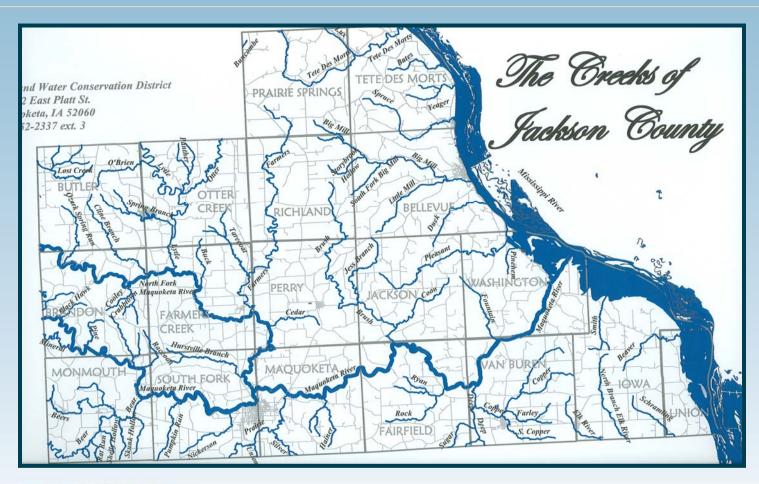








### Jackson County stream identification









## Message delivery



- Speaking engagements
- Farm and Home Show
- Local newspaper
- Placemats to local eateries









#### It fits into a larger plan.

 Tied to presentations, displays, media outreach, sign projects, one-on-one meetings

#### It reaches the intended audiences.

- Many landowners are third- or fourth-generation Jackson County residents with personal ties to, histories with creeks
- Media
- Service clubs and other local groups
- Legislators







#### It moves those audiences to action.

- Landowners expressing interest in practices
- Neighborhood group offers to install stream signs at bridge crossings
- Newspaper article on backyard conservation

#### • It helps meet project goals.

- Fosters a sense of ownership in creeks
- Creating interest in installing practices







- It impacted project participation and perception.
  - Interest in practices
  - Requests for additional speaking engagements
  - Asked to help with local history book
  - Led "table talk" at Farm and Home Show
  - Feedback on histories from residents
  - Help with creek signage







#### It has measurable results.

- Placemats distributed (350+)
- Speaking engagements requested (7)
- Landowner contacts
- Stream signs added (5, more to come)
- Practices installed by someone spurred by history effort (at least one planned)
- Comments received (200+)
- Media coverage (4 paper, several radio)









## How do you know it's successful?

 Evaluate each of your efforts as you go to know what works and what needs to be adjusted

 Save time, energy and money by focusing efforts on effective strategies







## Three types of evaluations

#### Process

 Execution of the outreach effort itself (30 landowners attend field day)

#### Impact

Achievement of project goals
(5 landowners at field day sign up for practices that result in sediment delivery reduction of 25 percent)

#### Context

 Public perception, economic and political impacts of project (Local officials attending field day leads to \$25,000 grant for project)







## Some ways to evaluate

- Surveys (pre-, mid- and post-project, as needed)
- Incentives, coupons
- Contact logs
- Sign-in sheets, event attendance
- Media coverage
- Trends in website hits
- Behaviors (number of pet waste violations, amount of chemical fertilizer sold, etc.)

www.epa.gov/nps/toolbox/ - Getting In Step







## Sharing your successes

- Listserv
- Clean Water Starts With Us e-newsletter
- Quarterly roundups?
- Let me know!







## I can help!

- Outreach plans
- Product, event development and planning
- Product review
- Graphic design, layout, logo creation
- Evaluation ideas
- Web updates
- And more!







Jessie Brown **DNR Information Specialist** (515) 281-5131

Jessie.Brown@dnr.iowa.gov

Tuesday – Friday, 8:00 – 5:30







