Customer Service and Licensing Bureau

Go Outdoors Iowa License Vendor Newsletter

Please share this newsletter and enclosures with your employees.

Go Outdoors Iowa License Vendor Newsletter is going electronic.

We will be discontinuing the printing of the bi-annual newsletter after our December mailing. All license vendor information will now be hosted online at iowadnr.gov/about/license-vendors. Information will include but is not limited to: DNR newsletters, privilege code and pricing lists, instructional user guides and downloadable marketing materials can be found. Training tutorial videos for the licensing system can be found on YouTube Channel: training.gooutdoorsiowa.com. We will continue to send you timely news, updates and reminders to your Point of Service (POS) terminal.

WHAT'S NEW? In this issue:

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Supply Orders

Do you need more licensing paper rolls, void envelopes, Fishing Regulations, or Hunting/Trapping regulations? Request these items using ***Order Supplies under the Administration tab*** on your POS terminal. Most supplies should reach you within 7-10 business days.

Help Desk Information

For questions about **Iowa licenses and laws,** contact DNR Customer Service at 515-725-8200. Staff is available Monday - Friday, 8:00 am - 4:30 pm.

For **Tech Support, Password Reset, & Printer Issues**, contact the Go Outdoors Iowa Help desk at 833-426-0141 or HelpDesk@GoOutdoorsIowa.com. Staff is available Monday - Friday, 8:00 am - 6:00 pm.

Landowner Tenant

All landowners, tenants, and their eligible family members must register with the DNR before obtaining LOT deer and turkey hunting licenses. The electronic licensing system will not issue LOT licenses to unregistered landowners and tenants. Eligible landowners and tenants must register online or download a registration form from the Iowa DNR website: iowadnr.gov/lot.

Sell the Habitat Fee

Some customers don't know they need a habitat fee to hunt. Only residents hunting or trapping on their own land, have a Vet Lifetime Hunt and/or Fish license, have a Non-ambulatory Deer license and those under 16 or over 65 are exempt from purchasing the license. Refer customers to page 12 of the hunting regulations for more information.

HIP Survey

All licensed hunters pursuing migratory game birds are required to register for HIP either through the Go Outdoors Iowa app on their smartphone or through a link at iowadnr.gov/waterfowl. Migratory game birds include doves, ducks, geese, coots, woodcock and snipe.

Residency

If a customer record indicates **Nonresident** when trying to purchase a license and they are a current resident of Iowa, customers will need to submit the **Change of Residency Request Form** and supporting documents to the DNR before their residency can be updated.

Customers may download the application from the DNR website: iowadnr.gov/hunting or can call Customer Service at 515-725-8200 to request an application be sent to them. Once submitted, it may take up to a week before a customer account is updated.

Durable Hard Card

These are great for customers purchasing 3-year licenses, lifetime licenses, and as gifts. The card images change each year for those who like to collect hunting or fishing memorabilia. The durable hard card:

- Will arrive within 14 days. Customers will receive a paper copy of their license(s) to carry to hunt and fish immediately after purchase.
- Will print with the active licenses held by the customer at the time of purchase.

Iowa Department of Natural Resources, 6200 Park Ave Ste 200, Des Moines IA 50321-1371
Phone: (515)725-8200 Fax: (515)725-8201 Email: webmaster@dnr.iowa.gov

Deer License Changes
Deer license sales will begin at **9 a.m., on Aug. 15**, which is a change from previous years.
ONLINE DEER AND TURKEY license sales will stop two weeks prior to the season opening to ensure tag delivery so you may see more customers that would normally buy their license online.

NEW Deer Zones for Resident Hunters
Iowa now has **TWO ZONES** for resident deer hunting: **ZONE A** and **ZONE B.** Hunters may purchase up to two **General Deer** licenses**,** including any combination of **ZONE A** or **ZONE B** licenses, consisting of no more than **one** archery season and **one** firearm season tag of choice. See ***Deer Seasons Highlights & Changes*** enclosure.

January Deer Seasons
January Antlerless Population Management - The Population Management January antlerless-deer-only season has been conditionally reinstated in **Allamakee and Winneshiek** counties. The season will be reinstated in each county ***ONLY*** if the number of unsold county antlerless-deer-only licenses exceeds 100 on the third Monday in December. Licenses will be available the same day the season is reinstated. In this season, any method of take is acceptable (bow, shotgun, rifle, etc.).

January Antlerless Excess - The Excess Tag January antlerless-deer-only season is available in all counties with unsold county antlerless tags on Jan. 10. ***County specific antlerless license quota information is available in real time online at www.gooutdoorsiowa.com/RealTimeQuotas.aspx.*** Licenses will be available beginning Jan. 11, until quotas are filled. **Due to the compressed timeline, these licenses will not be available online.** Only antlerless deer may be taken during the Excess Tag January Antlerless-only season. In this season you may only hunt with approved rifles only.

Hunter Education Certification
If an individual does not have hunter education certification on their DNR customer account, they must present a hunter education certificate before the certification can be added to their account. **If they do not have their certificate with them, you cannot add hunter education to their account.**

See **Acceptable Hunter Education Certificates** enclosure for those that you can accept over the counter.