



Resource/Guidance Information – Waste Flow

This document is a resource for Iowa's Solid Waste Planning Areas (planning areas) & Facilities

For information about planning areas and Iowa laws and rules on Waste Flow, see: "Waste Flow Fact Sheet" and "Waste Flow Exceptions" on the Comprehensive Planning Website:


<http://www.iowadnr.gov/Environmental-Protection/Land-Quality/Solid-Waste/Comprehensive-Planning>

Waste leaves planning areas for many reasons

- Lack of knowledge about waste flow boundaries and the law/Iowa Code
- Pricing - tonnage fees
- Convenience

Tips from planning areas across Iowa to help ensure that waste is delivered to the proper facility:

- Identify the hauler, the hauler's customer(s) and where the waste might be going.
- Reach out to all parties – in person if possible, to explain the situation.
- Provide information to hauler/customer. See webpage linked above. Also see: "Planning Area Map" "Planning Area Descriptions".
- Notify any other area permitted facilities about this issue. Describe the hauler, the material/vehicle and the waste type. See "Planning Area Contacts"
- Make sure your facility is "User Friendly" to ensure waste goes there.
 - Open your facility when haulers need to deliver.
 - Make sure internal roads and delivery areas are well-marked and good.
 - More facilities across Iowa are accepting credit/debit cards. Contact others to see how easy/low cost this may be.
 - Friendly faces can go a long way toward building relationships with a customer base. Consider hosting a Customer Appreciation Day, inviting area cities, contractors and haulers.
- Provide customers/haulers with key information about your own facility/planning area.
 - Print information about the planning area and services provided.
 - Inform them of delivery requirements.
 - Notify them of Tipping Fees. Beyond that, explain what fees we support – for example: landfill, recycling, environmental education and household hazardous waste services.
 - ☛ Note: DNR is available to assist planning areas in compiling fact sheets with this information.
- Some cities/counties in Iowa regulate haulers by requiring a permit or franchise fee. Other cities have ordinances requiring use of certain facilities. Contact DNR for sample documents.

 If local efforts fail, consider reaching out to DNR. Email or call the staff contact listed on the Comprehensive Planning website linked above.

Consider:

- DNR permits sanitary disposal facilities.
- DNR staff reviews required periodic Comprehensive Plan Updates submitted by planning areas.
- DNR staff may contact permitted facilities about reports of “out of area” waste.
- DNR staff may contact haulers, but does not have legal authority over haulers.

Disclaimer: This is merely a resource/guidance document and is not meant to be a complete listing of potential planning area/DNR actions. Contact DNR if you have additional suggestions.