

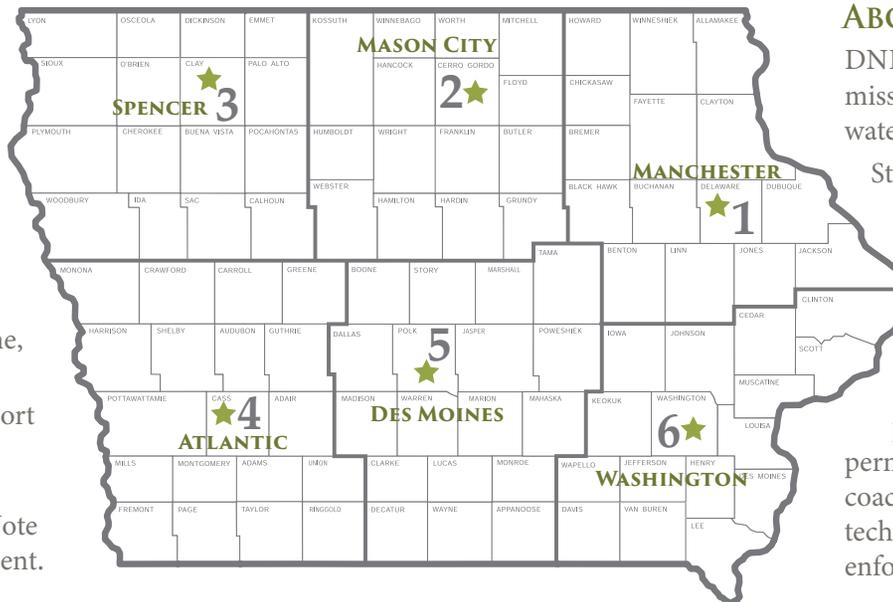
WORKING WITH YOU TO PROTECT OUR AIR, LAND AND WATER

COUNTING ON YOU

The DNR relies on interested and concerned people to report potentially hazardous conditions.

Call your local Field Office as soon as possible if you observe:

- **Fish kill**—Report numbers, sizes and species involved, if known.
- **Chemical spills**—Note location, date and time, and party responsible, if known.
- **Strange color or odor** in stream or river. Report with a description. Note if aquatic life or fish seem stressed or are dead.
- **Improper disposal** of hazardous materials. Note if drums, cans or plastic buckets, etc. are present.
- **Illegal solid waste dumping.**
- **Illegal burning.**

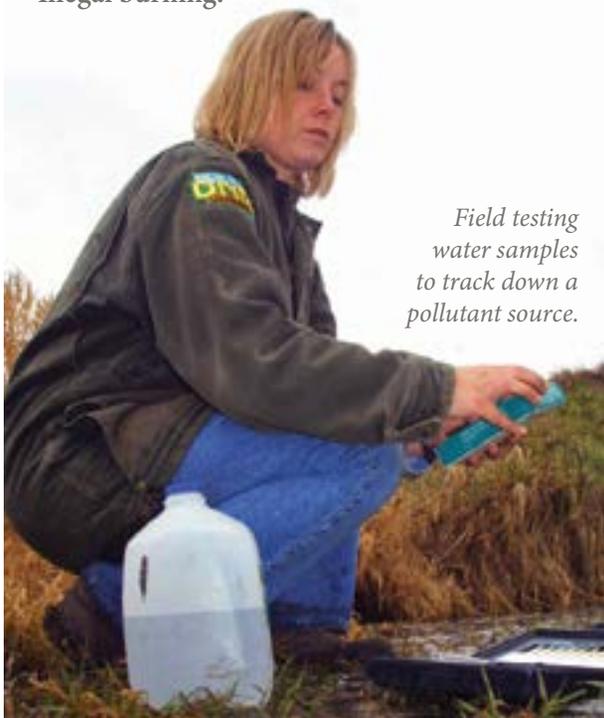


ABOUT DNR FIELD OFFICES

DNR's trained field specialists are on the same mission you're on—to protect Iowa's air, land and water.

Staff at six field offices help citizens, businesses and towns comply with Iowa's environmental laws and programs. Staff investigate complaints and provide cleanup oversight to hazardous substance spills and environmental emergencies.

They routinely inspect facilities with DNR permits, assisting them to meet technical permit requirements. DNR staff's goal is coaching for compliance—providing the needed technical assistance—rather than pursuing costly enforcement action.



Field testing water samples to track down a pollutant source.

FIND YOUR FIELD OFFICE

NORTHEAST IOWA
Field Office 1
Manchester
563-927-2640

SOUTHWEST IOWA
Field Office 4
Atlantic
712-243-1934

NORTH CENTRAL
Field Office 2
Mason City
641-424-4073

SOUTH CENTRAL
Field Office 5
Des Moines
515-725-0268

NORTHWEST IOWA
Field Office 3
Spencer
712-262-4177

SOUTHEAST IOWA
Field Office 6
Washington
319-653-2135

OFFICE HOURS

8 a.m. to 4:30 p.m M–F
Call the Environmental Reporting Hotline at 515-725-8694 on weekends and holidays.

WEBSITE: www.iowadnr.gov/fieldoffice

COACHING FOR COMPLIANCE

in these and other program areas:

- Air quality
- Animal feeding operations
- Drinking water
- Emergency response
- Floodplains
- Storm water
- Solid waste
- Underground tanks
- Wastewater



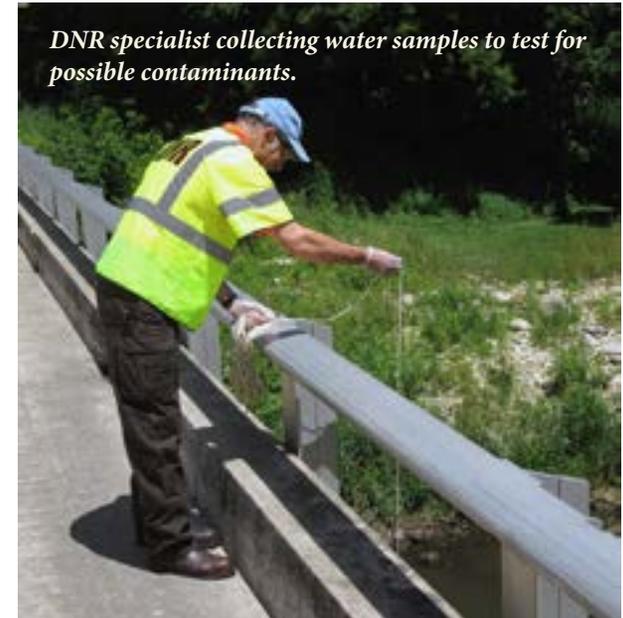
Inspecting, explaining complex rules or responding to a complaint—all in a day's work—as DNR environmental specialists help people meet state regulations.

TIPS FOR FILING A COMPLAINT

Report it as soon as you see it—if you wait too long, staff may not be able to verify the complaint.

- Take photos or video
- Keep a log with dates and times
- Be specific about the location
- Identify the party responsible if possible—Company name, license plate number, etc.
- You can remain anonymous

In case of an emergency, call 911.



DNR specialist collecting water samples to test for possible contaminants.

DNR FIELD OFFICES

WORKING WITH YOU
TO PROTECT OUR
AIR, LAND & WATER



IOWA DEPARTMENT OF NATURAL RESOURCES

Wallace State Office Building
6200 Park Ave, Ste 200
Des Moines IA 50321
Phone: 515-725-8200
Fax: 515-725-8202

THE DNR'S MISSION

To conserve and enhance our natural resources in cooperation with individuals and organizations to improve the quality of life in Iowa and ensure a legacy for future generations.

Chemical spill? Fish kill?
Illegal burning or
solid waste dumping?

If you see a threat
to our environment, contact
your DNR field office.