Stakeholder Implementation Issues
June 21, 2017 Meeting

**Positives**
1) Permitting timeline (prompt answers)
2) Customer service (Hotline staff)
3) Cost (permits)
4) Forms improvement
5) FAQ’s
6) Open communication
7) Breakdown internal silos
8) Template process
9) Budget transparency
10) Fee caps

**Negatives**
1) Budget accuracy
2) Cost uncertainty
3) Understanding invoice process
4) Sustainability of AQ
5) Higher costs
6) Work group again
7) Declining state revenue
8) Federal uncertainty
9) Legislative caps

**Concerns**
1) eApplication funding
2) Programmatic changes
3) Are we ever going to get there?
4) State’s economic viability
5) Plan program to meet funding
6) Permit lag
7) Increasing tonnage fee