

## **Stakeholder Implementation Issues**

June 21, 2017 Meeting

### **Positives**

- 1) Permitting timeline (prompt answers)
- 2) Customer service (Hotline staff)
- 3) Cost (permits)
- 4) Forms improvement
- 5) FAQ's
- 6) Open communication
- 7) Breakdown internal silos
- 8) Template process
- 9) Budget transparency
- 10) Fee caps

### **Negatives**

- 1) Budget accuracy
- 2) Cost uncertainty
- 3) Understanding invoice process
- 4) Sustainability of AQ
- 5) Higher costs
- 6) Work group again
- 7) Declining state revenue
- 8) Federal uncertainty
- 9) Legislative caps

### **Concerns**

- 1) eApplication funding
- 2) Programmatic changes
- 3) Are we ever going to get there?

- 4) State's economic viability
- 5) Plan program to meet funding
- 6) Permit lag
- 7) Increasing tonnage fee